



CARROLLTON
TECHNOLOGY PARTNERS
L.L.C.

**SERVICE
SPOTLIGHT:**

**We put the
YES in N.O.**

Carrollton Tech provides programming, custom software, web design, IT services, and Intranets.

Get rid of redundant systems and minimize the time you spend performing tedious work processes.

Custom software built for your workflow will give you more time to expand your product, clientele and business functions.

Software developed by us can be made available to one computer, a business network or securely from a PC web browser anywhere in the world.

There is a technology company in New Orleans who can help.

Call the sales department at 504-299-8333 to hear YES in N.O.

**INSIDE THIS
ISSUE:**

Current Projects	1
Meet the Staff	1
Service Spotlight	1
Carrollton Tech News	2
Tech Tips	2

carrollton tech quarterly

VOLUME III, ISSUE 3

SEPTEMBER 2008

Crescent Coatings

Crescent Coatings and Services is a leader in commercial, marine and industrial work based out of Belle Chasse. Their core business is blasting and painting for the marine industry, but they also service petrochemical plants across Louisiana.

Crescent Coatings contacted Carrollton Technology because they needed a more cohesive working environment. The employees needed a network created, as well as an ac-

counting system that everyone could work on together. The company wanted to be able to use their @crescentcoatings.com email address and they wanted to have a safe and secure back-up system for their data.

Carrollton Tech's networking department put in a server and created a network for the employees, upgrading them

from three individual computers sharing an internet connection. An exchange server was installed, allowing them to have a centralized email system and use addresses with their domain name, crescentcoatings.com. A secure, off-site back-up system was set up to keep Crescent Coatings' data safe in the event of a natural disaster.



meet Leigh Manganello



Leigh is the Business Manager for Carrollton Technology Partners. Everything from human resources, office management, accounts payable and receivable, and diverting small catastrophes fills her days here at the office.

Born and raised in Lakeview, Leigh graduated from Mount Carmel Academy and received her Bachelor's degree from UNO in Biology, with a minor in Psychology. (This has certainly come in handy!). She began

working for veterinarians at the age of 14, and eventually moved up in the ranks to office management. Signing on with Carrollton Technology in March of 2006, she began by answering phones and bookkeeping. She loves keeping the office organized and strives to keep everything running smoothly.

Her favorite thing about Carrollton Tech is the staff. "There is no better group of people to work with, and I am constantly impressed with their work ethic, knowledge and drive".

When she's not running laps around Carrollton Tech's office, Leigh might be found playing beach volleyball at Coconut Beach or exercising with her dogs, Katrina and Trixie. Unfortunately, Katrina, 12, is in witness protection since Hurricane Katrina arrived on the scene. We now call her "Fay".





1515 Poydras Street
Suite 2600
New Orleans, LA 70112

Phone: 504-299-8333
Fax: 504-299-8337
E-mail: sales@carrolltontech.com

It's Hurricane Season—Time to get BACKUP!



Ensure your business continuity with the HURRICANE SEASON BACKUP INTERNET CONNECTIVITY SPECIAL from the only regional internet provider that did not go down after Katrina.

Contact our sales department at sales@broadbandip.net or call 504-581-3555.

"Technology for business' sake, not technology for technology's sake"

How Safe is YOUR data?



Hurricane season usually prompts businesses to start thinking about backing up data, but any number of catastrophes - fire, flooding, theft, user

error - can cause a massive loss of data. Backing up your data in an offsite location is essential to keep your data safe.

In the event of a catastrophe at your primary location, all of your data could be lost, leaving you to start from scratch. At the very least, user preferences (software installations, desktop background) could be lost, leaving you with the time-consuming task of reinstalling software and reconfiguring settings. At worst, valuable, irreplaceable information could be lost forever. Offsite backup can prevent this sort of disastrous loss.

Offsite backup involves, simply, backing up your data and taking it anywhere other than your primary location of use. Data can be manually backed up on some form of media such as a tape, external hard drive, DVD, or CD, and

physically moved to another location. This type of backup is secure and easily accessible. However, media backup poses some risk in that the media could be lost, destroyed, stolen, or inadvertently left at the primary location.

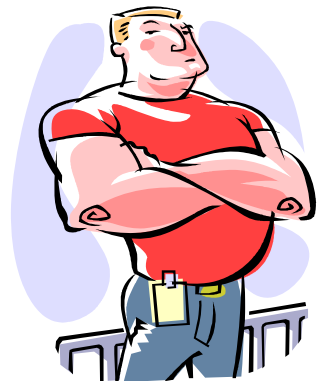
Online backup is the most secure form of offsite backup. This form of backup involves transferring your data over the internet. Data is encrypted and transmitted over a secure connection to another server at another location. Backup can be automated and is accessible from anywhere. Because this backup is not physical it cannot be accidentally destroyed the way a media backup can.

Carrollton Technology Partners offers SonicWALL CDP (Continuous Data Protection), which is a complete "no touch" software/hardware package. A SonicWALL device installed at your location continuously checks for differences in any file on any computer on your network, even while you are working. If the software finds a change, the file is backed up to the onsite device.

Every night, the SonicWALL device will backup to a parent SonicWALL device that is offsite. This parent device can be

another SonicWALL device that you own, installed at another location; Carrollton Technology Partner's SonicWALL device; a device owned by a 3rd party; or SonicWALL's main location. Users have access to point and click data recovery features, as well as technical support from Carrollton Technology Partners.

Carrollton Technology Partners can work with your business to find the best solution for backing up your data. Online, offsite backup is a simple way to rest assured that your data is secure and replaceable in the event of a catastrophe at your primary business location.



Need to search your computer for a file or program, fast? Simply click the **Windows Logo button + E** to open up your Windows Explorer and get to your drives, pronto!

Tech Tip