



CARROLLTON
TECHNOLOGY PARTNERS
L.L.C.

SERVICE
SPOTLIGHT:

CTP Shopping
Cart

Interested in adding e-commerce to your existing website or including it in a new web design? Consider the CTP Shopping Cart.

Our shopping cart is a small, yet powerful e-commerce tool that will boost your website's functionality, draw more traffic to your site, and give your customers more flexibility in obtaining your product. Because the shopping cart is preassembled, it can be up and running in just a few days, depending on customization options.

- Check out some of the shopping cart's features:
- Custom interface that resembles your website
 - Product listing management
 - Multiple shipping options
 - Integration with credit card processing
 - Order tracking
 - Great for small to medium sized applications

Call us for questions or quotes!

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W3 system (who, what, and where)

Who, What, and Where – these are important questions relating to recovery initiatives for displaced residents in temporary housing in Louisiana. With so many providers offering their services to so many facilities, knowing who is conducting what programs where is critical to avoid duplication.

Initiated by the Louisiana Family Recovery Corps and Carrollton Tech, the W3 System was developed as a web-based application that allows service providers, as well as the State of Louisiana, to keep tabs on resources

Information contained in the database includes Providers,



Sites, Programs, and Events. Providers, accessing the system online, can click on a site listing to see what kinds of programs are being offered there and what other providers are working at that particular site regularly.

Census information for each site is also available within the system so that a provider organization can target its efforts to the sites that most match its programs.

A "Needs" portion of the application has been developed so that an organization wanting to

conduct job training, for instance, can search the system to find out which sites are in need of that service. The providers themselves maintain the database by adding programs and events and updating their information. In this way, providers can get to the sites that need their services most.

The W3 System is a prime example of Carrollton Tech's ability to work closely with an organization to create a software application specifically designed for its needs. The interface, ease of use, and web platform make this community-driven system an important tool in coordinating recovery services in Louisiana.



meet Charles Suhren



Charles Suhren is one of the two partners at Carrollton Technology Partners. He is a New Orleans native and attended Ole Miss and Tulane Universities. He graduated in 1996 with a bachelors degree in computer information systems.

Right out of college Charles started Pelican Computer, LLC

with a partner. The focus of the business was hardware sales and some networking on contract with the state of Louisiana. After a year, Charles grew tired of the excessive traveling so he sold his half of the business to his partner and founded his own company, PCMD, LLC.

PCMD grew to a client base of over 75 companies. One day about three years ago Charles met with the owner of a company called Tempest Technologies in order to procure their

services to design a custom web based program for a side venture. He and Chris Reade began talking. They had the same vision and ideals for a computer technology company. The two partnered up and created Carrollton Technology Partners as it is today.

Charles is in charge of the networking division of CTP. He says, "I love being able to use technology to improve business efficiency for my clients."



1515 Poydras Street
Suite 2600
New Orleans, LA 70112

Phone: 504-299-8333
Fax: 504-299-8337
E-mail: llagarde@carrolltontech.com

Carrollton Technology Partners
has moved to Suite 2600!

Please update your address file to
reflect the change.



"Technology for business' sake, not technology for technology's sake"

Client Profile: Petrocom

Petrocom, a company headquartered in New Orleans with an off-shore cellular network that covers over 100,000 square miles in the Gulf of Mexico, chose **CTP** to create their Network Status Monitor. This site allows Petrocom to view the status of all of their 40+ cell towers from anywhere, at anytime.

online shopping safety

It's that time of year again. Bells are ringing, fat guys are wearing red suits and sporting white beards, *Jingle Bell Rock* is playing for the 100th time on your way to work. With the holidays approaching, people are turning more and more to the internet to do their shopping. But how safe is it? At a time when millions of consumers are using their credit and debit cards online, how do you make sure you keep your digits safe? Here are a few practices that will keep your holiday bright.

combination of letters and numbers. **DO NOT** use personal information (e.g. birth dates, family names, addresses or phone numbers).



- ◆ Buy through secure websites that have a small padlock symbol. This means that the company has a certificate that keeps your personal information safe.
 - ◆ Stick to stores you know.
 - ◆ Check out the store's guarantee and privacy policies. You don't want to unwittingly allow companies to share your private information with third parties.
 - ◆ Use a secured internet browser with 128 bit encryption. This scrambles the information you send, making it more difficult for a third party to intercept.
 - ◆ Make sure your computer has up to date antivirus protection and firewalls to keep your information secure.
 - ◆ Use complex passwords with a
- ◆ Use one credit card for online purchases. This will limit the damage if your card number is stolen. Do not use debit cards online. This will limit your liability to \$50 if your card is used without your knowledge.
 - ◆ Maintain records of your purchase transactions, including confirmation and order numbers.
 - ◆ Don't send financial information by email. Reputable companies will not ask you to do this. If you receive such a request by email, call the company directly.
 - ◆ Use a reliable third source such as PayPal or checkfree.com if using an online auction. Don't give individual sellers your account information.

While there are never any guarantees, you can sit back and have that fourth glass of eggnog knowing that you've done everything you can to protect your plastic from the elements.

cool trick

CORNER

Tired of trying to explain the error message you've been receiving to your tech guy? Why not take a screen shot?



Pressing the keys above will take a screen shot of the active window (including error messages)